

## Computer Won't Turn On? It's Way Too Slow?

Would you like to correct the problem or problems? Arnold Geek can resolve these issues and more because:

- Diagnostic fee is charged only if no other work is performed.
- Includes hardware and software troubleshooting.
- Analyzes system and recommends options.
- Covers laptop & desktop.

### Spyware and Virus Removal

Viruses wreak havoc on your computer. Arnold Geek can "deep clean" your system to remove every trace of infection.

### Data Recovery

If your hard drive has crashed, Arnold Geek can rescue your important documents and photos. Guarantee: No data recovered; no fee charged.



## this issue

Ubiquitous Windows Problems

Bumping Up Virtual Memory

Adding More RAM

Special Offers through March 31

## Ubiquitous Windows Problems

If you own a PC, it runs on a Windows OS. Therein lies the problem, which is a plague to Windows more than Macintosh and Linux!

Ever notice how each PC has a personality of its own? Maybe even multiple personalities? In the course of a week, your computer may act friendly, moody; sometimes mean.

However, don't take a hammer to your PC just yet. Here are common symptoms and treatments to help even the most troublesome PCs; you needn't be a psychologist (at least not yet) to deal with your PC's neuroses.

**Common problem:** You keep getting a "your system is running low on virtual memory" message. Perhaps you're more than familiar with this scenario: You're working on your PC and notice performance getting gradually slower and slower. Programs become harder to open and close. You wait forever for Web pages to display. You then get some serious-sounding "virtual memory is too low" message.

**Don't worry:** This message isn't as scary as it sounds.

Virtual memory is the space your computer uses when it's short of RAM (Random Access Memory), which is the memory used when running programs like Microsoft Office Word or Microsoft Office PowerPoint.

What can you do to correct this problem and prevent that message in the future? Arnold Geek is happy to show you tried-and-true solutions.

### Solution 1: Bump up the virtual memory size on your computer

The first solution is to increase your computer's virtual memory settings. You first need to determine how much RAM you currently have.

### Solution 2: Add more RAM to your PC

If you keep getting that dreaded "Your system is running low on virtual memory" message — even after you increase your computer's virtual memory — you may need to buy more memory for your computer, as follows:

- Windows 7 needs at least 1 GB of RAM.
- Windows Vista needs at least 512 MB RAM, some applications need 1 GB or more.
- Windows XP needs a minimum of 256 MB of RAM.

The more RAM you have, the better.

### Find out how much RAM you have in your computer

If you're at work, contact your company's IT administrator before updating the memory on your computer. They may have some memory available and might install it.

If you need to purchase more memory, stop by your local computer shop and buy memory; they'll probably install it for you. Or, you can buy memory online.

### Where to find more help

If you're still unable to find the solution to your particular PC problem(s), contact **Microsoft support resources**, which has various self-support and assisted-support solutions. You'll find answers to cure even the most disturbed computer.

**Need additional help?** Contact Arnold Geek.



## Arnold Geek Support

Got problems? Or maybe you want some constructive feedback or criticism?

No matter the issue, big or small, Arnold Geek would enjoy becoming your trusted computer diagnostician.

## Special Offers (through March 31)

- **Don't All PC Cables Look the Same?**

How often have you been frustrated trying to find the right cable for your laptop, router, printer, etc., from a drawer full of cables? Stick'nGo takes the hassle out of identifying your valuable gear. Receive the \$30 package for free with a diagnostics order of \$100+.

- **Get Your Own "WinPatrol Plus" for Free.**

Super-optimized WinPatrol Plus takes a snapshot of your critical system resources and alerts you to any unforeseen changes that may occur. This \$30 application is free from Arnold Geek with the purchase of its 1-year service plan.

- **Want Answers to PC or Tech Questions?**

If you have computer questions — ranging from Internet safety to wireless hotspot safety, hacked email accounts to simple computer tips and general online technical support, Arnold Geek is eager to help answer them. With your purchase of a 2-year diagnostics plan, Arnold Geek will provide a free 10-hour allotment of its one-on-one blogging forum.

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